

Financials

2019 Financial Information

Unity House of Troy, Inc.
Statement of Activities for the Year Ending December 31, 2019

OPERATING SUPPORT AND REVENUE

Government Funding	\$12,999,304
Program Revenue	\$9,541,691
Contributions & Grants	\$776,496
United Way	\$68,000
Interest Income	\$10,341
Total Operating Support and Revenue	\$22,395,832

OPERATING EXPENSES

A Child's Place-Day Care and Special Education	\$8,858,653
Housing and Support Services	\$8,959,091
Domestic Violence	\$4,572,319
Community Resources	\$670,650
Other Programs	\$204,991

Total Operating Expenses	\$23,265,704
Operating Surplus/(Deficit)	\$130,128
Non-Operating Surplus(Deficit)	\$473,823
Surplus/(Deficit) including Capital & Investment Income	\$603,951

The 2019 Unity House Annual Report reflects all gifts made from January 1, 2019 through December 31, 2019. Unity House expresses its heartfelt thanks to the thousands of donors who generously committed their resources to support the organization's mission. For a complete list of donors, please refer to our website: www.UnityHouseNY.org.

Unity House is a not for profit 501 (c) (3) organization. For a complete copy of our audited financial report, please visit the website for the NYS Attorney General's Charities Bureau (www.charitiesnys.com) or call Diane Cameron Pascone at 274-2633 ext 4133.

BOARD OF DIRECTORS As of year-end 2019

Executive Committee
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Chairperson

Kathleen (Kate) Koval
Vice Chairperson

Beth Mothersbaugh
Treasurer

Jennifer C. Zegarelli
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Tara Toomajian
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* Through October 2019



"At the Heart of all we do is the belief that everyone is deserving of respect and compassion, so they may have dignity and hope for changed lives."

— Chris Burke, CEO of Unity House



Making Life Better

We help individuals identify their strengths and needs, draw upon their abilities and access community resources.

We educate, collaborate with others, and advocate to influence public policy and create awareness of the people we serve and the issues they face.

Our Mission

Unity House is dedicated to enhancing the quality of life for:

- People living in poverty
- Adults with mental illness
- Victims of domestic violence
- Children with developmental delays and their families
- People living with HIV/AIDS
- Others whose needs can effectively be met by Unity House services and philosophy

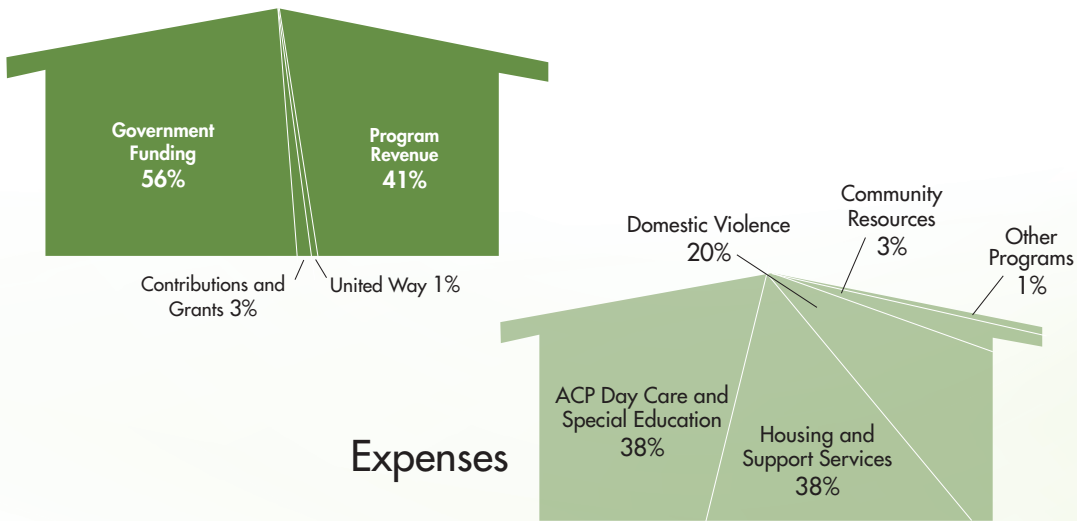
Core Values

With passion and integrity, Unity House embraces the view that everyone deserves equal economic, political, and social rights. We work together to open the doors of access and opportunity for everyone, particularly those in greatest need.

Our Vision

We will serve and empower people in need. We will achieve the highest quality services through wise stewardship and a caring staff. We will transform our services in response to the changing needs of the community. We will guide our future by our compassionate past.

Revenue



"Alone we can so little; together we can do so much."

— Helen Keller

2019

In 2019, Unity House provided emergency services, the essentials of housing, food, jobs, education, and guidance toward a life of empowered choices.



Community Resources
For people needing help with life's essentials

Crisis intervention, counseling, emergency food, clothing, housing assistance, holiday help, referrals, and pregnancy care.

253,332 meals were distributed from food pantry

72 households avoided eviction with assistance from homelessness prevention funds

25,212 meals were served in dining room

454 households received SNAP benefit assistance at **15 community events** from our Nutrition Outreach and Education Program





A Child's Place
Where children of all abilities grow and learn together

634 Children received services

472 Children in Unity House child care centers, community child care centers, and private homes received special education and services such as physical, occupational, music, and speech & language therapies

162 Children received early childhood programming

88 Children attended Universal Pre-K thanks to collaborations with Troy and Albany school districts

Over 1,500 children across programs served by the Children's Holiday Program



Housing Support Services and Case Management
For adults living with mental illness, HIV/AIDS, chronic medical conditions, and/or chemical dependency

105 Classes provided in Personalized Recovery Oriented Services (PROS)

283 Individuals received Health Home Care Coordination and Outreach

58 Single adults and 30 families received services from our Community Housing Assistance Program (CHAP)

158 Adults received services in our community residences or via Transitional Apartment Services (TAS)

216 Adults lived in our Supported Housing for adults living with mental illness or HIV/AIDS

106 Adults housed by Transitional Apartment Services (TAS)

52 Individuals found a home in one of our Community Residences

45 Young adults and MICA (mentally ill/chemically addicted) consumers utilized case management services while living independently

3 Individuals were served in the situational crisis bed





Domestic Violence Services
Offering safe space to all victims of domestic and dating abuse

Total # of individuals who received Non-residential services: **1,081**

Total # of individuals who received legal advocacy: **302**

Total # hotline calls: **1,210**

Total # of individuals who participated in Support Groups: **190**

Community Education and Awareness events: **99 education and awareness events** reached a total of **5,262 community members and providers** were reached through these events

Receiving rental assistance and housing supports: **141 households (289 individuals)** were in housing programs (both subsidized and unsubsidized). An additional **191 individuals** were assisted with housing supports, for a total of **480 individuals**.





Volunteer Program
Close to 1,000 volunteers across programs

Over 150 volunteers helped throughout all Unity House programs

50 volunteer groups from local businesses, organizations, faith communities, and schools helped Unity House

12,300 hours of volunteer service in support of the Unity House mission

More than 100 groups and individuals collected needed items such as toiletries, food, holiday gifts, bedding, books, gift cards, clothing, gift cards, and more





ReStyle
Where quality equals dignity

10,000 Pounds of Donated clothes, shoes, and accessories recycled

Standardized pricing allows for faster processing of donations

Fast Pass Vouchers for those with an emergency need and/or sudden loss of home due to fire

Pop Up Shop brings clothes to the community

CLIENT PROFILE

'Sarah' found herself having a private conversation with a Unity House intake staffer about getting groceries from the Unity House food pantry.

Sarah was not just facing food insecurity for her and her young daughter. She did not need only food, but it was hard for her to articulate what was wrong. Sarah was nervous and agitated, as if to say she could not see how a food pantry was going to help with her bigger problems.

Thanks to a confidential screening designed to bring to light needs beyond food, Sarah's intake staffer was able to determine that Sarah was afraid. In short, Sarah feared for her life and that of her child. A victim of harassment, she was being stalked and bullied by a former partner. The behavior had escalated over time, getting so bad that Sarah had stopped going to work, which led to a cascade of problems.

Sarah knew that the perpetrator's actions did not cross any legal threshold, which made the behavior that much more intimidating. As victims of domestic violence well know, a person does not have to break the law to be terrifying. Yet Sarah was clearly experiencing a form of intimate terrorism and felt trapped because she thought it was not possible to get a restraining order. Sarah's caseworker was not only sympathetic- offering an ear to confide in while listening without judgement- she was knowledgeable about options. Sarah's caseworker connected her with free assistance from the Unity House Law Project. With help, Sarah was able to find legal relief through family court. After the restraining order went into effect, Sarah was no longer harassed. She resumed work and took advantage of mental health services she was referred to by Unity House. Today she and her child are largely self-sufficient.

None of this happened over night. Sarah had to visit the pantry a few times. Each visit was an affirmation of her resilience and perseverance. At Unity House she was treated with respect and was encouraged. After life had returned to normal for Sarah, she called to again thank her original intake staffer, who had become a champion for Sarah along her journey. That person gave Sarah more than groceries that day. She gave Sarah hope.